



Dear valued partner,

We are writing to provide you with information regarding our alliance with Blue Cross Life Insurance Company of Canada ("Blue Cross Life").

In early 2020, we announced an alliance that would have our organization become a shareholder of Blue Cross Life® aligning with the other members of the Canadian Association of Blue Cross Plans. This alliance was a key milestone to build a truly national scope, making our organization stronger and improving the ability to collaborate with other Blue Cross plans across Canada in offering the highest quality health and wellness solutions to Canadians.

As part of this alliance, as of January 1st, 2022, Blue Cross Life will assume certain benefits that had originally been issued by Ontario Blue Cross®, including one or more policies that have been issued to your clients. Accordingly, Blue Cross Life has taken over as the insurer providing these benefits in place of Ontario Blue Cross.

Impacted clients will receive a communication package including a [client communication letter](#) and a copy of the [certificate of assumption](#) around the middle of December 2021.

The benefits that will be assumed by Blue Cross Life are the following:

- Disability (including Overhead expenses, Regular occupation, Monthly indemnity)
- Life
- Accidental death
- Loss of autonomy
- Long term care
- Critical illness

This change does not affect your relationship with the client or your commission structure for these benefits in any way. It does not affect coverage or the customer service available to our clients, as Ontario Blue Cross will be the administrator of the benefits going forward on behalf of Blue Cross Life. Accordingly, administrative functions, payments and all other claims and benefits matters will be undertaken by

Ontario Blue Cross as part of our agreement with Blue Cross Life.

For full details on this change and the list of benefits affected, or if you have any questions, please do not hesitate to contact info-partners at: info.partners.health@ont.bluecross.ca, 1-800-361-2538 or visit our client [FAQ](#) for additional information.

Your health and wellness remain our top priority.



Sylvain Charbonneau
President and CEO



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185 The West Mall, Suite 610, Etobicoke, ON M9C 5P1
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